

THE TOWN OF HERMITAGE-SANDYVILLE

P.O. BOX 160

HERMITAGE, NL

A0H 1S0

PH# (709) 883-2343

FAX# (709) 883-2150

www.hermitage-sandyville.ca

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To The Residents of Hermitage-Sandyville,

The Town council would like to inform residents on how to proceed in the event of issues with sewer. We have implemented a Policy regarding the procedure based on other towns and the way they handle it. This will give the property owner direction as to how they need to respond.

SEWER POLICY

If a homeowner is faced with a sewer problem and it is not obvious as to whose problem it is, the homeowner will be responsible to hire a contractor to come in and dig but if it is a Town Council problem, it is the responsibility of the property owner to call the town council and Maintenance will verify the situation. The contractor will then be finished and the Town council will fix the problem and take over the cost incurred with the contractor.

***The Town will not be responsible for what you flush. It will not be responsible for any problems on your property. Town issues involve breaks, cracks or frozen pipes beyond the homeowner's property boundary.**

We would like to thank you for your time and attention to this new Policy.

Sincerely,

Mayor Douglas Rose
& Councillors